

**MINUTES OF THE MEETING OF THE  
BRADFORD DISTRICT CONSULTATION SUB-COMMITTEE  
HELD ON FRIDAY 31 MARCH 2017 AT THE CITY HALL, BRADFORD**

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**PRESENT:** Councillor Taj Salam (Chair)

**WYCA TRANSPORT COMMITTEE**

Councillor Abid Hussain  
Councillor Hassan Khan  
Councillor Rebecca Poulsen

**BRADFORD COUNCIL**

Councillor Rizwana Jamil

**PUBLIC REPRESENTATIVES**

Fred Gilbert	John Prestage
Andrew Jewsbury	Barrie Rigg
Gareth Logan	Andrew Wowk
Graham Peacock	

**ALSO IN ATTENDANCE**

Mark Fenwick	-	Arriva
Oliver Howarth	-	First
Mohammed Raja	-	First
Pete Myers	-	Northern
Barry Cliff	-	TLC
Neale Wallace	-	WYCA
Andrew Atack	-	WYCA
Chris Rickaby	-	Observer

**38. APOLOGIES FOR ABSENCE**

Apologies for absence were received from public representatives Peter Ketley and Keith Renshaw and Colin Brushwood, First.

**39. MINUTES**

**RESOLVED** - That the minutes of the meeting held on 13 January 2017 be noted.

**40. QUESTION AND ANSWER SESSION**

Members were invited to raise questions with a focus on matters of wider interest and a time limited question and answer session was held. The following issues were raised:

### Train Tickets

Members asked whether the ticket barriers at Leeds Station accepted the new paper based train tickets. It was reported that the gates now take the new type of tickets and that the traditional tickets had been replaced to make the ticket more user friendly. Pete Myers added that the paper based ticket will be reduced in size in the future.

### Permanent Concessionary Passes

Members asked whether it would be possible to issue a permanent pass to older people, rather than renewing every five years. Neale Wallace informed the Committee that it is a government requirement to renew the passes for data cleansing purposes.

Members raised concerns regarding the application process for disabled passes and asked if anything could be done to improve the process. The Committee were informed that the verification process is managed by each local authority but steps were being taken to standardise.

## **41. FEEDBACK REPORT**

The Committee considered a report advising members of the feedback received at the meeting held on 13 January 2017 and to report the action taken.

At the last meeting members were consulted on Bus 18 and the future of the District Consultation Sub-Committees. The key points raised were outlined in the submitted report.

### Bus 18

It was reported that the Bus 18 initiative was formally launched on Friday 24 March 2017 in Bradford. The initiative includes the introduction of the ECOSTars scheme, which allocates a start rating for each bus depending on its environmental credentials. The aim of the ECOSTars scheme is to help reduce fuel consumption and harmful emissions on commercial vehicle fleets.

The initiative also allows passengers who are not entirely happy with their journey to claim a free travel voucher from First West Yorkshire, Arriva Yorkshire or Transdev and claim the cost of a taxi if their last bus doesn't arrive within 20 minutes of the scheduled time.

### Future of District Consultation Sub-Committees

Members were advised that the meeting was the last in the current meeting cycle and that WYCA are planning to expand the representation to include a wider range of interested parties and groups during the next recruitment phase. The meetings

will also involve an open forum session where members of the public can raise issues from the floor.

Members suggested that traditional methods of marketing the Committee should still be used when going out to recruit new members, these include ads in local newspapers and printed materials on buses.

**RESOLVED** - That the report be noted.

## **42. INFORMATION REPORT**

The Committee considered a report on information regarding current developments and issues affecting the Bradford District.

### Boxing Day Services

It was reported that 65,000 passenger journeys were made on Boxing Day, which is an increase of 19% from 2015. Feedback from a customer survey on the Boxing Day services was generally positive.

### Keighley to Halifax Bus Service

It was reported that no bus operators were willing to operate this service on a commercial basis, however, tenders were received from bus operators willing to provide a service at public expense. An evaluation of these proposals has taken place to assess if there is a business case for the provision of a service. The outcome will be presented at a future meeting.

### Bus Stop Displays

Members were advised that following a review of how information is presented on bus stop displays, a redesign process had taken place and that the modifications will be rolled out in the September 2017 service change.

### Journey Planner

It was reported that a new customer journey planner was launched on 2 March which has a range of features designed to help customers plan their public transport journeys in West Yorkshire.

Members asked whether the journey planner collected search data in order to establish the most searched for routes throughout West Yorkshire, the data could then be used to improve further service changes.

### Bus Services Bill

It was reported that the Bus Services Bill is continuing through the parliamentary process and that the Second Reading took place in the House of Commons in early

March 2017. The second reading is an opportunity for MPs to talk about the principles of the legislation, and is a key opportunity to demonstrate that there is support for the Bill.

### Trojan Bus

Members were advised that following introduction of a 'Trojan Bus' in the Buttershaw and Holmewood areas of the city, incidents involving anti-social behaviour has reduced significantly. The project is part of the 'Safer Travel' initiative in which WYCA work with the West Yorkshire Police in order to reduce crime.

### Supreme Court Ruling

It was reported that the Supreme Court's decision found that bus operators are under obligation to apply 'pressure' to non-wheelchair users to vacate the designated wheelchair space. Local bus operators are currently ensuring that their policies, procedures and guidance to their staff reflect the Supreme Court ruling.

### West Yorkshire Low Emissions Strategy

Members were advised that the West Yorkshire Low Emission Strategy (WYLES) was formally adopted by WYCA at the Transport Committee meeting that took place on Friday 24 February 2017. The strategy was jointly developed with the five West Yorkshire District Councils and Public Health England with the aim to reduce the harmful emissions from transport and other sources that impact on health and the environment.

**RESOLVED** - That the report be noted.

## **43. CONSULTATION REPORT**

### **Bus Strategy – Presentation**

It was reported that following the public consultation that took place between July and October 2016, over 3300 responses were received on the draft Bus Strategy for West Yorkshire. An independent analysis of the responses has been completed and is available in a report on the WYCA website ([www.westyorks-ca.gov.uk/ytys](http://www.westyorks-ca.gov.uk/ytys)).

The presentation also gave an overview of consultation responses, proposals for amendments to the strategy and the next steps.

Members were thanked for their comments and suggestions and were asked to forward any further comments on the questionnaire provided at the meeting or by email to: [erica.ward@westyorks-ca.gov.uk](mailto:erica.ward@westyorks-ca.gov.uk).

**RESOLVED** - That members' feedback be noted.